



DEERHURST

SKYLINE RESORT

*Muskoka*

## DEERHURST RESORT | PET POLICY

When travelling with your pet(s), we want to ensure your family and others visiting the resort have an enjoyable, comfortable and safe stay with us and therefore have established this pet policy for guests and pets staying with us.

- Pets must be preregistered (maximum of 2) to ensure that a pet-friendly Main Building room is available.
- Present your pet(s) at check-in and sign a waiver confirming you agree with this pet policy and the designated areas at the resort that are pet-friendly (based on season summer and winter).
- Pet(s) must be fully trained and social with other animals and humans.
- A pet service fee of \$50 per stay/per room will be charged to your room (plus tax).
- Pet owners must prevent noise or any other disturbance by pet(s), in the interest of other resort guests.
- Pet owners are responsible for any compensation given to other guests due to noise disruptions.
- Pet owners are responsible to pick up after their pet(s) and dispose of waste appropriately.
- Should your pet(s) need to relieve themselves while you are in your room, please use the grassy area located at the far end of the Main Building, not your patio area.
- Pet owners are responsible if their pet(s) cause damage or if additional cleaning is required due to the pet(s) while on property, or if discovered following their departure from the resort (minimum charge of \$250 will apply).
- Pets should be on leash or in a carrier at all times unless it is in the guest's room.
- Pets are permitted in designated areas only. Please refer to the pet friendly area map, which outlines Deerhurst Resort lands and resort hiking trails.
- Pets are not permitted in restaurants or patios, Shizen Spa or recreation areas (waterfront, beach, pools, tennis courts or golf course) with the exception of service dogs.
- Pet owners may walk and/or snowshoe on the golf course in the winter and off season with pets. Pets are not allowed on the groomed cross country ski trails.
- We prefer that guests do not leave pets unattended in a guest room.
- Pet owners must arrange a suitable time for housekeeping to service their room during their stay, and either be present during the service or remove the pet(s) from the room during the service.
- Pets are not to be left unattended in a vehicle at any time.
- Deerhurst does not allow livestock, insects, reptiles or rodents, bears, monkeys, cougars.
- A guest with a disability that is accompanied by a service animal will be allowed to access all areas of Deerhurst Resort that are open to the public unless otherwise excluded by law. No pet service fee will apply.
- Deerhurst does not have a designated off leash dog park or swim area. Should guests inquire, the Town of Huntsville offers this amenity at the McCulley Fields, located off Ravenscliffe Road (Muskoka Road 2). This location also features Huntsville Rotary Youth Skateboard Park, Frisbee Golf Course.

All guests travelling with pets are required to complete and sign a waiver confirming you agree to abide by our pet policy and designated pet friendly areas on the resort. Should you have any questions; please let our Front Desk team know. We hope you and your beloved pet have an enjoyable stay at our resort!