



Deerhurst Resort Preferred Membership Terms and Conditions

Food & Beverage Benefits

- Dining discounts apply at Eclipse, The Antler, Maple and Compass Bar and Grill.
- Dining discounts apply on all regular priced menu items, restaurant specials & features, restaurant table d'hote menus
- Dining discounts apply in outlets on special occasion menus for: Mother's Day, Valentine's Day and Christmas eve/day.

Limitations

- Only one (1) membership card can be used per "dining party".**
- A "dining party" is defined as any group of patrons dining together, either at one or more than one table. It is up to the discretion of the restaurant as to what constitutes a "dining party" i.e. a dining party that decides to divide themselves between two tables when they arrive together under one seating time is considered "one party".**
- 50% discount only applies on a table of two diners.**
- Discounts apply to regular rates on food and non-alcoholic beverages. Ontario law states that alcohol cannot be discounted.
- Dining discounts do not apply on organized special events, hotel kiosks, pool deck patio, golf carts, general store, concert series and take-out orders.
- Members are required to provide their Preferred Membership card prior to dining.
- Dining discounts can only be used when the member pays the entire bill for the table or party.
- Preferred Member service is not discounted. Although service gratuities are at the discretion of the diner, Deerhurst Resort recommends compensating service with 15% based on pre-discounted totals.**

Rooms Benefits

- Certificate is valid for one complimentary night in a Pavilion Guest room (based on availability of the rate and blackout dates). Valid for room rate and taxes. **Resort fee and tax are additional.**
- Certificates or discounts cannot be used in conjunction with other packages and promotions or applied to change any current room reservations.**
- Reservations must be cancelled by 4pm local time, 7 days prior to the arrival date to avoid penalties.
- Reservations are required for accommodations and complimentary night certificates cannot be redeemed without advance notice to Deerhurst Resort reservations team. Room discount must be applied prior to check-in. Those who purchase their membership on site are not entitled to the room discount. It can only be applied to future stays if available*.
- Original certificates must be presented to the Front Desk at time of check-in.
- Complimentary night certificate blackout dates: Holidays, long weekends, December 31st & special event weekends.
- A limited number of complimentary night certificates are allotted on any given day and reservations are booked on a first come first served basis no more than 90 days prior to date of stay.
- No more than one complimentary night certificate may be used per reservation.
- 20% room night discount is valid for members only and one room per stay (based on availability and blackout dates)
- Complimentary night certificates cover single/double occupancy (2 adults). Charges for additional adults apply.
- Two night minimum may be in effect throughout the year.
- Certificates will be void if listed or advertised for sale or auction on the Internet, in newspapers and magazines, or other similar means. Deerhurst Resort reserves the right to deny any certificates it believes have been resold or transferred.

Golf Benefits

- Discount on golf green fees is applicable for cardholders only, based on availability. Tee time reservations are required.

Spa Benefits

- Discount on regular priced spa services is applicable for cardholders only, based on availability. Reservations are required.
- RMT massages and spa discounted packages are not included.

General Terms & Conditions

- All interpretations of the Preferred Membership's Terms and Conditions are at the sole discretion of Deerhurst Resort.
- Discounts cannot be combined with any other promotions, discounts, group rates or offers.
- Membership benefits are only for those listed on the card. Presentation of card and photo identification is required at each visit.
- Membership may be transferred amongst spouses only.
- Membership expires one year from the date of registration and benefits will not be extended.
- Preferred members must be at least 18 years of age. Personal identification will be required upon check-in or during their stay.
- Preferred Membership has no predetermined termination date and may continue until, at any time, Deerhurst Resort decides to terminate the membership, with or without notice. Members have three months from the termination date to redeem a certificate.
- Deerhurst Resort reserves the right to add, modify, delete or change any of the terms, rules, procedures, conditions, benefits, at its sole discretion, with or without notice, even though changes may affect the value of reward certificates already issued.
- Deerhurst Resort reserves the right to discontinue the Preferred Membership for any member who appears to be using the program in a manner inconsistent with these Terms and Conditions, or the intent of the program or any one of the program benefits offered, including, but not limited to, reward redemption or certificate use. Deerhurst Resort also reserves the right to discontinue membership for any member who, as deemed by Deerhurst Resort, engages in unruly behavior or conduct unbecoming of a guest of a luxury hotel or resort, or who acts in a manner inconsistent with local or federal laws.
- A \$50 + tax fee is charged to replace lost or stolen cards and it is the responsibility of the member to report and lost or stolen membership cards.
- Memberships are non-refundable.
- Memberships can only be renewed within 30 days of a membership expiring.
- There is a minimum of 10 business days for processing