



# Deerhurst Resort

## Owner Privileges & Discount Program

### General Terms & Conditions

Identification cards will be given to owners who wish to participate in the Owner Privileges & Discount Program. This program gives the owners and their cardholders the respective discount, access to the facility and ability to charge directly to the owner's personal account. It also offers discounts and courtesies throughout the resort. ***These discounts are only extended when presenting an owner identification card and charging to the owner's account.***

#### Identification cards include the following

- Registered Owner's name
- Owner's account number

#### Discounts

- Owner Identification cards must be presented to gain access to the facility and/or to receive discount
- Discounts apply only if charges are posted to owner's account
- Cash or other personal payments will not be eligible for the discount
- Discounts will be calculated and adjusted at the time of sale (not retroactive)
- Discounts cannot be used in conjunction with any other discounts
- Gratuities are not subject to discount
- All other activities/services/retail not listed in the owner privileges & benefit program are available at regular price and may be charged to your owners account

#### Charging to an Owner's Account

- Owner is responsible for all charges posted to the account including charges generated by all cardholders
- All resort charges are eligible to be charged to an owner's account
- Owner and/or Guest must sign all receipts upon charging

#### Terms & Conditions

- Two (2) cards will be issued to each registered owner complimentary
- Additional cards may be requested
- The owner can designate the cards to authorized person(s) of his/her choice
- A \$50 fee (plus HST) is charged to replace lost or stolen identification cards
- It is the responsibility of the owner/guest to report a lost or stolen identification card immediately
- All cards expire and must be returned to Deerhurst Resort following expiry or sale of your unit
- All cards are the property of Deerhurst Resort and Deerhurst Resort reserves the right to add, modify or change the Owner Privileges & Discount Program.
- **\$500 will be posted to owners account if card(s) not returned to Deerhurst Resort when requested**

#### Billing Terms

- All owner(s) will provide a valid credit card to Owner Accounting for the settlement of all charges as noted below
- At the end of each month, Owner Accounting will charge the owner's account and/or the credit card provided
- All charges incurred by the on rental owner(s) will be billed directly to the owner's designated account
- All charges incurred by the off rental owner(s) will be billed settled to credit card on file
- All accounts will be settled automatically to credit card on file, if balance exceeds \$2000 and owner will be notified
- The Accounting Department will send each owner a statement of charges each month by email, reflecting the charges listed to the owner's credit card/account